



Markham Glen

- **Enterphone System**

The system in use in your unit is the Enterphone Intercom System.

With this system an active telephone line is not required for use of the enterphone. All that is required is a standard telephone.

Enterphone Instructions:

- Plug a stationary telephone directly into the main jack in the unit.
- The phone will ring when a visitor dials your enterphone number from the lobby. The enterphone system includes 'call waiting' feature.
- Push the number "6" on the dial pad of your telephone to open the main doors and allow visitors into the building.
- The system uses access codes instead of unit numbers for added security.

Troubleshooting Enterphone System:

- The enterphone will work with a telephone line / cell phone.
- The enterphone may not work with a cordless phone depending on your provider.
- Internet connections that run through the cable line (i.e. Rogers Cable) require a filter. Please contact your internet provider to inspect the filter and ensure it is functioning properly.
- Internet connections that run through the telephone line may not have been installed properly. Please contact your telephone provider to inspect the phone line and ensure it is functioning properly; note, if there is a filter on the line, remove it, as it may be the problem.
- You may be required to split the line via a splitter box to separate your telephone and enterphone lines. You will require two telephones for this.

If you have a telephone provider service your unit, ensure that they don't disconnect the enterphone system. Prior to telephone provider technician's departure, request that the enterphone system be tested and is functional.
