# **New Superintendents**

Jason and Cory have recently joined us in the roles of our new live in Superintendents.

Please join the Board of Directors of YCC #41 in extending a warm welcome to Jason and Cory as they begin their employment at YCC#41. Please take a moment to introduce yourself to our new Superintendents.

The Superintendents can be reaches at: Jason 416-571-3667 Unit #108 Cory 416-559-8592 Unit #116

# **Fire Safety Reminders: Smoke Detectors**

Please remember to check the batteries in your smoke detectors when you're turning your clocks forward on Sunday, March 8, 2020. A smoke detector must be installed in every unit adjacent to the sleeping areas. It is the responsibility of the owner to ensure that the smoke detector in your unit is functioning properly

If your smoke detector 'beeps', pay attention. The batteries may need to be changed, the device might be defective or there may be a smoke / fire detected in your unit.

# Call #911 if there is a fire in your unit.



### Markham Glen

# YCC #41 Newsletter

March 2020 Issue 28

Welcome to the March 2020 Issue of the YCC #41 Newsletter. This newsletter will give you the latest news and information about what is going on in the building:

- Introduction of Superintendents
- February 15, 2020 Lobby Incident
- Support Available to Residents
- **Important Phone Numbers**
- Fire Safety Reminder Smoke Detectors

Contact The Board of Directors? Log on to the YCC #41 website and send the Board of Directors an email: www.ycc41.com

York Condominium Corporation No. 41 Website: Please visit our website at: <a href="http://ycc41.com/">http://ycc41.com/</a> for all your information and news about the Corporation. All Forms can now be downloaded for convenience. The Board of Directors can be contacted via email.

#### Dear Residents,

On February 15, 2020 at approximately 6:00 p.m. there was a violent incident in the main front entrance. This kind of event has never before taken place in our building. We remind Residents to be vigilant and not let people unknown to them into the building. This is our home and only we can prevent strangers from gaining access.

Our security cameras were able to capture most of the incident; this information has been given to the police.

The incident involved two persons unknown to YCC #41. The victim gained access to the building by following someone exiting via the main front lobby. The victim used our lobby seating area to conduct a private business transaction. The sale went wrong and the victim was taken away by the paramedics with non-life threatening injuries.

## **Lobby Waiting Area**

The Lobby waiting area will reopen when a new security camera specifically designed for this area of the lobby is installed. The Board of Directors ask that you do not use the lobby area for private business transactions; if you observe any such transactions please report them to the YCC #41 Office or Superintendent on - duty.

## What Can You Do To Keep YCC #41 Safe?

- -Do not let unknown persons into the building. When entering the building, wait to ensure the door close behind you before walking away or getting into the elevator.
- -When a stranger buzzes you from the front entrance, do not let them in, no matter what their reasons or excuse is.
- -If a delivery person buzzes you ask for identification prior to buzzing them in or opening your unit door, even if they wear a uniform.
- If a stranger knocks on your door, do not open it.
- -If you see someone behaving suspiciously in the building or on the exterior of the property report to the YCC #41 Office or on-call Superintendent immediately.
- Always keep your doors locked even if you're taking the garbage out, visiting a neighbour or checking your mail.
- -Do not let people without a key into the gym room or laundry room.

## **Support Available to Residents:**

The Community Crisis Response Program (CCRP) works across Toronto providing support to communities impacted by violence and traumatic incidents. Resources are available through the CCRP cope with this event. For more information go to: <a href="http://www.toronto.ca/ccrp">http://www.toronto.ca/ccrp</a> or e-mail CCRP representative Matthew at "Matthew.Dewar@toronto.ca"

## **Important Phone Numbers:**

- Toronto Police: 911
- Toronto Police Non-Emergency: 416-808-2222
- Toronto Police 43 Division: 416-808-4300
- Victim Witness Assistance Program: 416-492-4762
  - 24/7 Immediate Crisis Response, intervention and prevention services.
- Crime Stoppers: 416-222-TIPS (8477) Report crimes anonymously.
- Distress Center: 416-408-HELP (4357) 24/7 telephone support 365 days a year for those experiencing emotional distress or in need of crisis intervention or suicide prevention.
- Kids Help Phone: 1-(800)-668-6868 Anonymously help for young people by telephone or on-line.
- Mental Health T.O. 1- (866)-585-6486
- York Condominium Corporation No. 41 Office: 416-264-3191
- Superintendents: 416-571-3667 and 416-559-8592
- York Condominium Corporation No. 41 Security: 416-605-2071